

Frequently Asked Questions

FXPESA COPY AND ACCOUNTS

What is FXPesa Copy?

FXPesa Copy is a feature-rich platform which allows you to find other traders and automatically copy their trading activity on over 2,000+ financial assets.

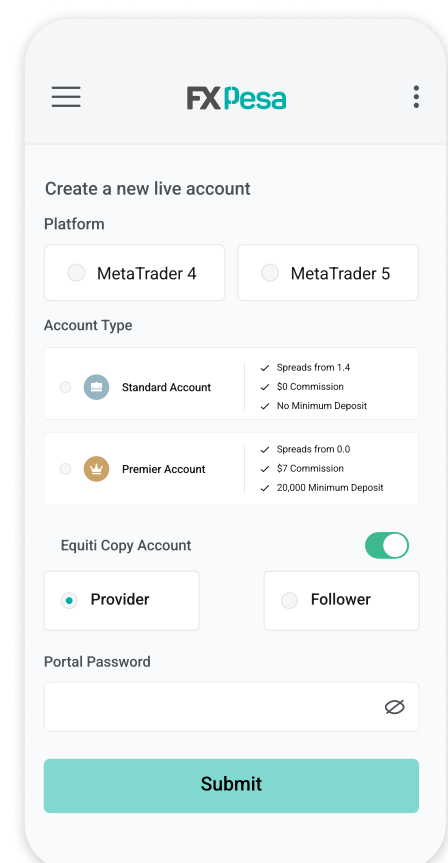
You can both copy others and allow others to copy you, but you need to create separate follower and provider accounts.

How do I open a provider or follower account?

Log in to your Client Portal to open an FXPesa Copy account.

FXPesa Copy accounts are available for Standard and Premium clients. Please note that copy trading is only available on swap-enabled FXPesa accounts.

If you don't have an existing FXPesa account, start by signing up and then apply for an FXPesa Copy account within your FXPesa Portal.



The screenshot shows the 'Create a new live account' form in the FXPesa mobile app. The form includes the following sections:

- Platform:** Radio buttons for 'MetaTrader 4' and 'MetaTrader 5'.
- Account Type:** Two options: 'Standard Account' (with a blue icon) and 'Premier Account' (with a gold star icon). The Standard Account has a checklist: 'Spreads from 1.4', '\$0 Commission', and 'No Minimum Deposit'. The Premier Account has a checklist: 'Spreads from 0.0', '\$7 Commission', and '20,000 Minimum Deposit'.
- Equiti Copy Account:** A toggle switch that is currently turned on.
- Role:** Radio buttons for 'Provider' and 'Follower'.
- Portal Password:** A text input field with a clear icon.
- Submit:** A teal button at the bottom.

What is the base currency of my FXPesa Copy account?

The base currency of all FXPesa Copy accounts is USD.

How do I start copying trades?

To copy trades you should subscribe to providers, within the FXPesa Copy Platform. When a provider makes a trade on their trading platform; a trade will appear on the subscribed follower account; within the parameters that you have chosen.

As a provider, can I post history from other brokers for my followers to see?

No, only trading activity performed at FXPesa can be shown on your profile.

TRADES

Do I have to copy all of a provider's trades?

When you start following a provider, you can choose to copy all their currently open positions, or only future positions.

For future positions, you have the option to copy only a specific direction (long/short) or trades within certain volume thresholds.

Will my trades be opened at the same price as the provider's trades?

Your trades will be opened at the current market price, which means there may be variances in opening prices.

What is an autoscale copy ratio?

An autoscale copy ratio allows you to automatically adjust the size of the copied trades based on your account equity. This means that the risk exposure is also appropriately scaled according to your financial position.

Trade followers can also choose a ratio multiplier that is applied when calculating the trade size.

Example of the autoscale copy ratio based on account balance:

Provider's balance: 10,000 USD

Follower's balance: 1,000 USD

Ratio multiplier: 5

Provider's trade: Buy 1 lot of EURUSD

Follower's trade: Buy 0.5 lot of EURUSD

Why didn't my account copy the trade opened by my provider?

There are several reasons why a trade might not have been copied:

- 'Copy open positions' status is inactivated
- The available margin balance in the copy account is insufficient
- The autoscaled position trade size is below the symbol's minimum trade size
- The lot size opened by the provider is outside of your minimum and maximum thresholds

Is there risk management available on FXPesa Copy?

Yes, there are various risk management settings and tools you can apply. These include minimum and maximum open lots, maximum open volume and total profit and loss max thresholds. You can also set take profit and stop loss orders to manage your risk.

How do I close my copy trades?

Individual trades cannot be closed on the FXPesa Copy platform. You will need to suspend or unsubscribe from a provider on the Copy Platform, then you can choose to keep or close all positions.

If you keep your positions, the trades can later be closed on the MetaTrader platform individually.

FEES AND SUBSCRIPTIONS

Is there a maximum number of providers I can subscribe to?

No, you can follow as many providers as you want.

How do I stop following a provider?

You can decide to stop following a provider at any time with the following options:

Suspension: Stops all future copying but keeps your already open positions. Trades can be closed on the MetaTrader platform manually.

Unsubscribe: You can choose to keep or close your remaining trades.

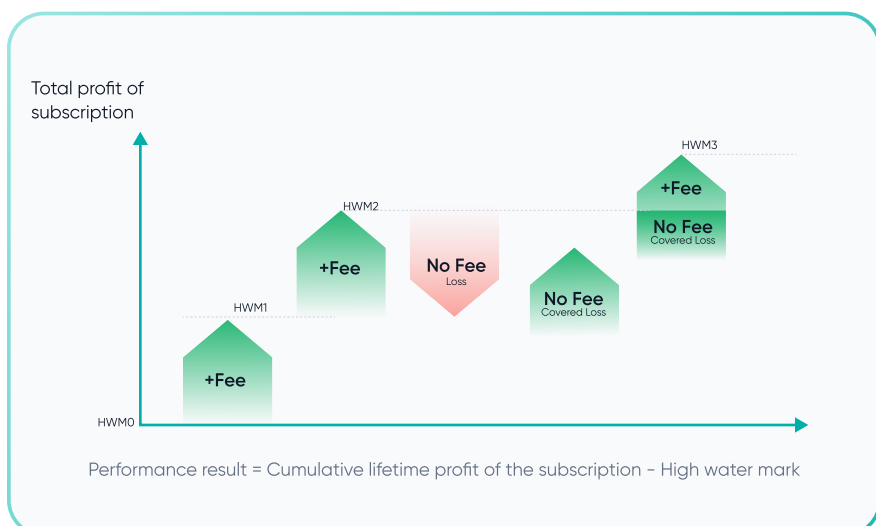
What fees are charged by the provider?

Providers can charge performance fees (up to 40%) and management fees (up to \$50 per period). Performance fees are charged on a weekly or monthly basis. Monthly management fees are charged upon subscription.

How is the performance fee calculated?

Performance fees are paid based on the 'High-Water Mark' profit calculation, meaning a profitable trading interval is subject to performance fee only if its profit increases the peak lifetime income of the subscription.

A follower's total profit and loss is based on the current floating profit level, i.e. the net profit or loss of all open and closed trading positions copied from a provider during the periodic settlement (weekly or monthly).



What happens if I unsubscribe from a provider before the performance fee is charged?

When you unsubscribe from a provider any outstanding fees will be charged immediately.

Can I withdraw funds from my FXPesa Copy account when I have open subscriptions?

No, you must close all subscriptions before making withdrawals from your FXPesa Copy account.